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UNIVERSITI TUN HUSSEIN ONN MALAYSIA

**FINAL EXAMINATION
SEMESTER I
SESSION 2016/2017**

COURSE NAME : FACILITY MANAGEMENT
TECHNOLOGY

COURSE CODE : BNB 40903

PROGRAMME CODE : 4 BNB

EXAMINATION DATE : DECEMBER 2016 / JANUARY 2017

DURATION : 2 HOURS

INSTRUCTION : ANSWERS ALL QUESTIONS

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THIS QUESTION PAPER CONSISTS OF TWO (2) PAGES

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- Q1** (a) Give the definition of core business for an organization with examples. (3 marks)
- (b) Describe the importance of mission and vision for an organization (5 marks)
- (c) Classify and develop the strategy to implement the strategic facilities management in an organization. (17 marks)
- Q2** (a) Give the definition of soft services in facilities management scope. (3 marks)
- (b) Discuss the major consideration for facilities manager in cleaning services. (5 marks)
- (c) Differentiate **EIGHT (8)** plan building security systems in an organization. (17 marks)
- Q3** (a) Explain Risk Management. (5 marks)
- (b) Risk management has **SIX (6)** processes. Classify and explain the process of risk management. (10 marks)
- (c) To maintain the functionality of a chiller, periodic maintenance needs to be carried out according to the service schedule. Analyse the level of risk involved for maintaining 2 units of chiller placed in 4-storey shopping complex building by using appropriate analysis table. (10 marks)
- Q4** (a) Give definition of space management. (3 marks)
- (b) Classify and elaborate in detailed **FOUR (4)** techniques or method in space planning management. (15 marks)
- (c) Determine **SEVEN (7)** factors to be considered in space management. (7 marks)

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-END OF QUESTIONS -

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