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UNIVERSITI TUN HUSSEIN ONN MALAYSIA

**FINAL EXAMINATION
SEMESTER I
SESSION 2014/2015**

COURSE NAME : INDUSTRIAL MANAGEMENT
COURSE CODE : BWB 21002
PROGRAMME : 2 BWB
EXAMINATION DATE : DECEMBER 2014/JANUARY 2015
DURATION : 2 HOURS AND 30 MINUTES
INSTRUCTION : ANSWER **ALL** QUESTIONS

THIS QUESTION PAPER CONSISTS OF **TWO (2)** PAGES

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- Q1. Discuss FOUR (4) strengths and FOUR (4) weaknesses of group decision-making.
(20 marks)
- Q2. Explain organizational structure, its processes and its importance in achieving an organization's objectives.
(20 marks)
- Q3. Describe the importance of improving quality and its impact on organizational performance.
(20 marks)
- Q4. Pahat Waja Sdn. Bhd. (PWSB) intends to develop a business plan to get financial resources to expand its business. As the business consultant for PWSB, you are required to advise PWSB on the main elements that should be addressed in its business plan.
(40 marks)

- END OF QUESTION -