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Universiti Tun Hussein Onn Malaysia

UNIVERSITI TUN HUSSEIN ONN MALAYSIA

**FINAL EXAMINATION
SEMESTER I
SESSION 2013/2014**

COURSE NAME : PRINCIPLE OF MANAGEMENT
COURSE CODE : BPK 20502
PROGRAMME : 2 BIT
EXAMINATION DATE : DECEMBER 2013/JANUARY 2014
DURATION : 2 HOURS
INSTRUCTION : ANSWER ALL QUESTIONS

THIS QUESTION PAPER CONSISTS OF **THREE (3)** PAGES

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- Q1** There is a proverb saying that “*Authority goes with the job*”.
- (a) Define power. (3 marks)
- (b) Describe **FIVE (5)** different types of power in management. (15 marks)
- Q2** Workplace Spirituality refers to a spiritual culture where organizational values promote a sense of purpose through meaningful work that takes place in the context of community.
- (a) Describe **FIVE (5)** characteristics of a Spiritual Organization. (15 marks)
- (b) Discuss the importance of spiritual culture. (8 marks)
- Q3** Stress at workplace has become an important issue with statistics of stress related illnesses getting higher every year.
- (a) Define stress. (3 marks)
- (b) Explain physical, behavioral and psychological symptom of stress. (15 marks)
- Q4** Managing emotions at work requires systematic intervention in terms of developing employee’s emotional intelligence.
- a) Define Emotional Intelligent (EI). (3 marks)
- b) Explain **FOUR (4)** dimensions of EI. (20 marks)

- Q5** (a) State **THREE (3)** examples of formal work groups. (6 marks)
- (b) Distinguish between Self Managed Work Team and Virtual Team. (12 marks)

-END OF QUESTION-